

Dunlap Public Library District

Hotspot Lending Policy

Adopted 22 March 2021

Reviewed 27 March 2023

Definitions

A hotspot is a wi-fi device you can use to connect a mobile-enabled device, such as a laptop, smartphone, or tablet, to the Internet. The hotspots are portable and our service vendor is T-Mobile. The hotspot has unlimited data but can only be used within the continental United States. The Dunlap Public Library District (DPLD) makes hotspots available to DPLD card holders to assist in research, networking, recreation, and educational needs.

Hotspots are provided according to availability.

The following rules and regulations apply:

1. The DPLD lends hotspot devices to DPLD cardholders ages 18 or above with library cards in good standing (i.e. library card is not blocked due to unpaid fines or lost materials) and who have held a DPLD card for at least 90 days.
2. Hotspots checkout is limited to one per household. When the hotspot is returned, there is a 24-hour waiting period to checkout another hotspot device by that household.
3. The loan period is 7 days, and it cannot be renewed.
4. Hotspots are housed at the Circulation Desk, and **will not be transferred between libraries.**
5. Hotspots are to be returned inside the DPLD at the circulation desk, not in the book drop. Patrons will be held responsible for damage to the item if it is returned in the book drop, as well as a \$10 fine. Hot spots must be kept in a temperature controlled environment (not left in vehicles or in extreme temperature environments).
6. Fines for unreturned hotspots are \$5 per day and will accumulate up to the full replacement cost of \$75 for a hotspot that is not returned. If the hotspot is overdue, the service will be cut off and the user's library privileges will be suspended. The library reserves the right to refuse service to patrons who abuse equipment or who are repeatedly late in returning materials.
7. The DPLD is not responsible for any liability, damages or expense resulting from use or misuse of the device, connection of the device to other electronic devices, or data loss resulting from use of device.
8. The borrower assumes full responsibility for the cost of repair or replacement in the event that the hotspot is lost, stolen, or damaged. The DPLD staff will assess the technological issues and charge the borrower accordingly. Missing parts will result in the following charges:
 - a. Hotspot: \$75
 - b. USB cable: \$15
 - c. Adapter: \$15
 - d. Case: \$15

9. The DPLD is not responsible for information accessed using this device or for personal information that is shared over the internet. Hotspot users are encouraged to follow safe internet practices.

10. The following behaviors can result in the suspension of hotspot privileges and/or criminal prosecution:

- a. Viewing, displaying, or disseminating materials that are judged in accordance with current legal definitions as being obscene.
- b. Use of the internet in any way which violates federal, state, or municipal laws.
- c. Failure to return devices in a timely manner.